

## **Duo Instructions for your iOS**

## **Enabling Duo Restore on your iOS**

- Make sure you are running the latest version of the Duo Mobile App on your current iOS device.
- Back up your device to iCloud, with iCloud Keychain enabled to use Instant Restore.
  Nightly iCloud backups will include Duo Restore information. Encrypted iTunes backups will also work.

More details and instructions on how to enable this from DUO Security

## How to restore on your new device:

- Sign in to iCloud on your new iOS device and restore from an iCloud backup.
- · Enable iCloud Keychain.
- If this is not automatically done, download the Duo Mobile app on your new device.
- Open Duo Mobile and tap **Get Started** on the Welcome back screen.

## More details and instructions on this from DUO Security

**Note:** If you are using a work phone for your DUO setup, please make sure that you are following your organization's device-related policies, as applicable.

If you are having trouble with your iCloud backup, please contact Apple. If you have any trouble using DUO for your CME Group login after restore from backup is done, please contact Enterprise Application & Systems Entitlements (EASE).

