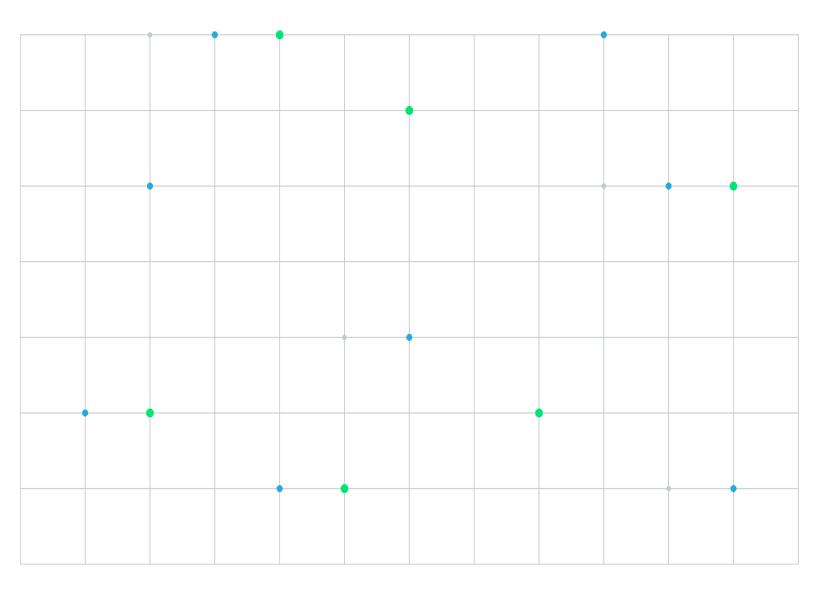


FirmSoft User Manual

22 May 2025



Neither futures trading nor swaps trading are suitable for all investors, and each involves the risk of loss. Swaps trading should only be undertaken by investors who are Eligible Contract Participants (ECPs) within the meaning of Section 1a(18) of the Commodity Exchange Act. Futures and swaps each are leveraged investments and, because only a percentage of a contract's value is required to trade, it is possible to lose more than the amount of money deposited for either a futures or swaps position. Therefore, traders should only use funds that they can afford to lose without affecting their lifestyles and only a portion of those funds should be devoted to any one trade because traders cannot expect to profit on every trade. All examples discussed are hypothetical situations, used for explanation purposes only, and should not be considered investment advice or the results of actual market experience.

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Getting Started

FirmSoft is an order management tool that provides real-time access to information on working and filled CME Globex orders (per Firm). It also provides important risk mitigation functionality during system failures.

With FirmSoft, customers can view and cancel orders for CME Direct and iLink.

With appropriate permissions, users can view:

- Order information (current day and up to past 5 days)
- Fill and Aggregate Fill information (current day and up to past 7 days)
- Cancelation history

With appropriate permissions, users can cancel:

- · An individual order
- A group of orders
- · All working orders and mass quotes



To view an overview video and instructions to view and manage FirmSoft Users go to the following links:



FirmSoft Overview

- FirmSoft Administration (how to add new FirmSoft Users)

Support for FirmSoft

- Production Support for FirmSoft: Global Command Center
- General inquiries/permissioning: Global Account Management

What's New

The list below shows the updates made to the FirmSoft Help system.

Date	Topic	Description
22 May 2025	<u>Footer</u>	Changed footer content on this online web help.
20 Oct 2023	Export Search Results	New field added to Fills exported file: CTI Code (Customer Type Indicator).
28 Sep 2023	Fills- Search.htm	Operator ID removed from Fills search.
11 Feb 2023	Export Search Results	New fields have been added to Orders exported file: Original Order User and Cancel Text.
16 Dec 2022	Footer Links	Online version onlymodified links to Contact Us and Survey.
8 Nov 2022	Format	Website and PDF format changes only.
6 Aug 2022	Mass Quote Cancellation Cancellation History	Added Mass Quote Cancellation by Market Segment Gateway ID.
26 Apr 2022	Format	Changes to format per new standards.
25 Jan 2022	Login/Logout	New login/logout screens.
1 Oct 2021	Various	Changes to incorporate BrokerTec and EBS markets.
9 Apr 2021	Various	Field "Tag 50" is renamed "Operator ID" throughout.
26 Mar 2021	Export Results	Added new fields/columns to Fills Exported Search: • Value Date • Base Currency Notional • Counter Currency Notional
7 Oct 2020	Orders Search Fill Search	Added new fields for Orders and Fills to accommodate BrokerTec markets: • Executor • Liquidity Provider

Date	Topic	Description
		Long NameCUSIPISINShort Sale Type
24 Sep 2020	Getting Started	added firmsoft administration video links
6 Sep 2019	Export Results	Renamed column in Report to File/CSV downloads for Orders and Fills: • From: Order Source • To: Tag 1031 - Customer Order Handling Values to be displayed as Y: Client (Electronic), D: Other Provided Screen, etc.
8 Jun 2019	Export Results	Added new columns in Report to File/CSV: Orders On Behalf Of (executingPartyID) Order Key Fills Fill Reason On Behalf Of (executingPartyID) Market Segment Gateway ID menu and exported Order Search results now include a description: Market Segment Gateway ID All All 8-EBS OESGW for all CGWs 12-Order Entry Service Gateway 14-BTEC US Order Entry Service Gateway 16-BTEC EU Order Entry Service Gateway 18-EBS OESGW for NYC MSGW 20-EBS OESGW for LON MSGW 36-EBS NYC FX Spot and Spot Metals 38-EBS LON FX Spot and NDFs 40-BrokerTec US Treasury Actives 42-BrokerTec US Repo and TBAS 44-BrokerTec EGB and UK Gilts 46-BrokerTec EU Repo 50-CME Eurodollar Options 52-CME Globex FX Futures and Options II 54-CME SandP Options 56-NYMEX and COMEX Options 58-CBOT Treasury Options 58-CBOT Treasury Options 60-CBOT and CME Commodity Options 64-CME E-mini S&P 500 Futures
30 Mar 2019	Export Results	Added new columns in Report to File/CSV downloads for Orders and Fills: Order Source Notes Average Price Group ID

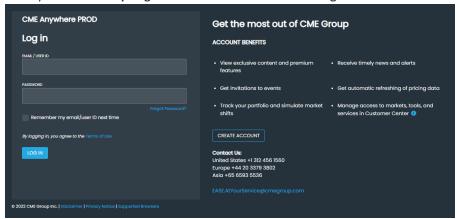
Date	Topic	Description
		Average Price Indicator
		Clearing Trade Price Type
11 Feb 2019	Export Results	Changed: the maximum number of exported rows is now 65,000 for Orders , Fills , and Aggregate Fills reports.
8 Feb 2019	Order Search Result Fills Search Result	New column Submitted Time in <u>Order search</u> result. New column Common Trade ID in <u>Fills search</u> result. <u>Exported Fills</u> report now includes columns Market Data Trade Entry ID and Order Key .
3 Jan 2019	Login	Added hyperlink to Login Page URL https://one.cmegroup.com/login
22 Sep 2018	Various	Updates to images per Common User Interface changesSearch and Settings icon moved below card title.
16 May 2018	Various	Fills search result now includes column Execution Type.
21 April 2018	Various	Orders search result now includes column Expire Date (Good Till Date). Moved navigation tools to the top of search results (Next/Previous, total number of search result rows).
9 Apr 2018	Format	Firm name displayed along with the firm alphanumeric code in fields.
21 Nov 2017	Format	Restructured online webhelp menu for new CME standards. Content is the same.
17 Nov 2017	Format	Changed format to comply with new CME standards. Content is the same.
20 Oct 2017	Various	Added Firm ID column to search results in Order Search and Fills Search. Added Execution Type field/filter in Fills Search. Added Submitted Time data to Order Detail card in in Order Search and Fills Search.
29 Sep 2017	Various	Added Trade Reference Number column to CSV download (Export Search Results) in Fills card. Report to File for Fills card will download a maximum of 15,000 rows. Maximum 500 batch cancelations for Order Cancel and maximum 15,000 for Order Cancel All.

Date	Topic	Description
12 Sep 2017	Various	Removed references to CME Europe. Exported CSV file contains more columns than in view mode. Halt/Pause Nightly reports.
6 Sep 2017	Various	Alert notifications may appear within the application for System-level alert messages. Multiple values can be selected for TIF (Time in Force) for order and fill searches. Search for fills can now display 500 or 1000 rows. Added "current week" option for During field for searches.
4 Aug 2017	Various	The Orders Card search result shows Cancel box in header row to allow user to select all orders displayed (used for <u>Order Cancel</u> purposes).
21 Jul 2017	Report to File	The Report to File link in the <u>Orders</u> , <u>Fills</u> , and <u>Aggregate Fills</u> search screen can immediately download results to a CSV file.
7 Jul 2017	Various	After searching for orders, user may select a Client Order ID, which opens a new Order Details card displaying additional information. In advanced order search, the Client Order Identifier field returns the Client Order ID, Correlation Client Order ID and Original Client Order ID. Manage nightly reports to receive encrypted CSV files from Orders/Fills queries via a nightly email.
23 Jun 2017	Various	Renamed <u>Order Status</u> from "Executed" to "Filled". Results of <u>Aggregate Fills</u> search modified to group Tag 50.
12 May 2017	All	Added FirmSoft Support Contact information.
21 Apr 2017	All	Updated screen shots and minor instructions. Cancel Selected and Cancel ALL links moved apart (to prevent accidentally selecting a wrong choice). Drop-down allows display of 500 and 1000 rows (Search Orders). The rows of Buy and Sell in differentiable colors.
13 Mar 2017	All	First production new version of FirmSoft user guide.

Login and Logout

After receiving permission to access FirmSoft, login to the system.

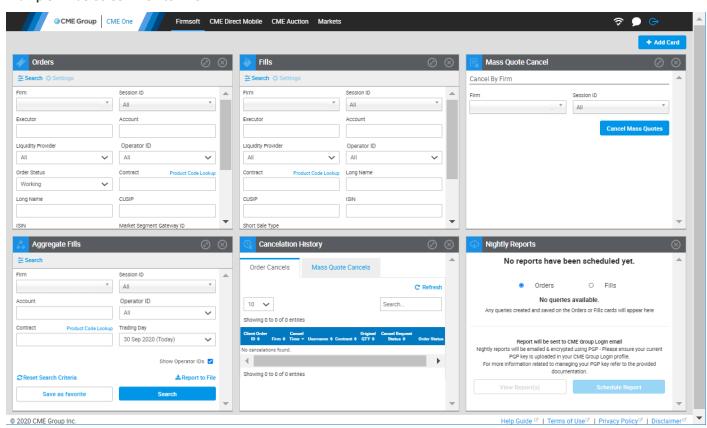
- Run and navigate FirmSoft
 - 1. Use your internet browser to view the Login page (https://one.cmegroup.com/login).
 - 2. Enter your CME Group Login ID and Password and select Login.



- 3. Enter/confirm any necessary Multi-Factor Authentication.
- 4. Select FirmSoft from the top menu.

The Home Page displays. The Home page is customizable and opens to the same view as the user's last session.

Example: Wide-Screen Monitor View



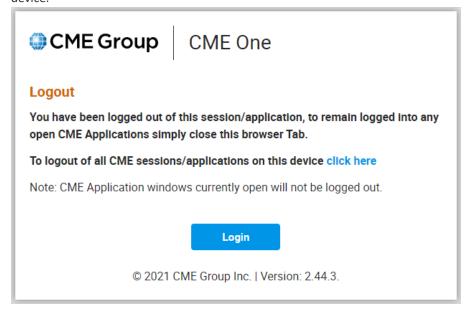
Exit FirmSoft:

1. Select Logout.



2. Select Yes, exit application at dialog box "Exit Application."

3. At the Logout window, you may **Login** again or select **click here** to logout of all CME sessions/applications on this device.

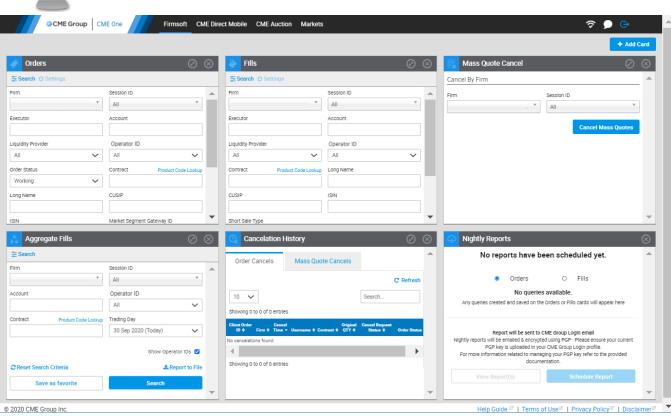


Views on Various Devices

FirmSoft interface includes responsive design and will adjust by device type or screen size.

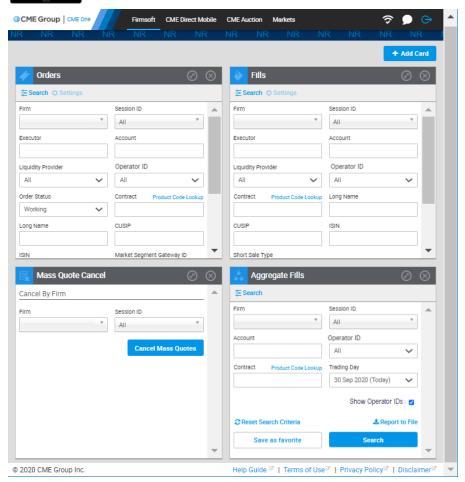
Example: Wide-Screen Monitor





Example: Tablet

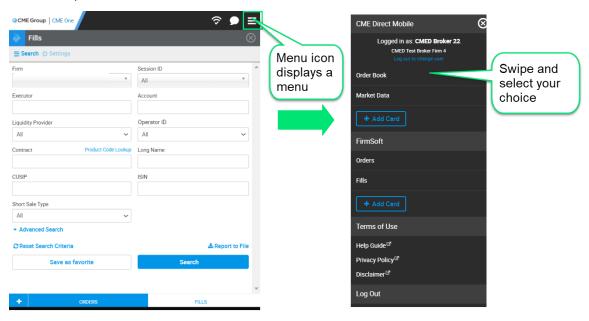




Example: Smart Phone

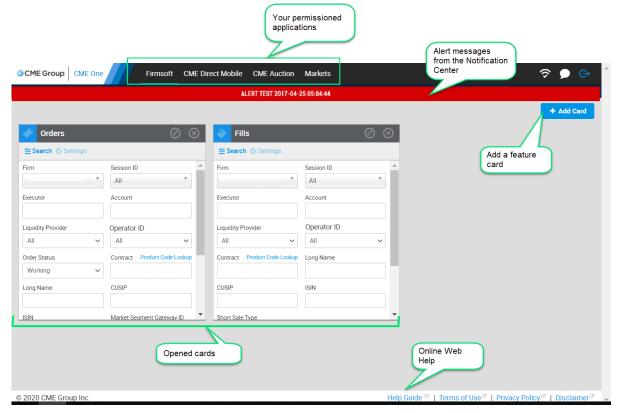


Due to the limited visual capacity of smaller devices/screen size (e.g., smart phones), select the **Menu** icon to switch to various card/chat views.

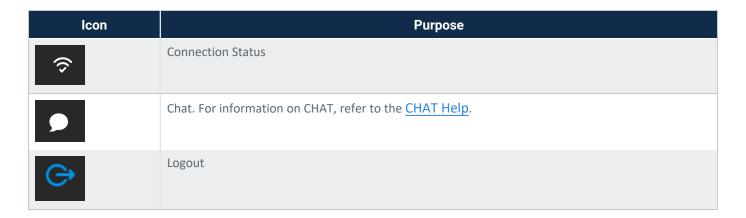


Navigating the New Version of FirmSoft

After logging in, your permissioned applications appear in the Menu Bar; ensure that you have selected FirmSoft.



System-level alert messages may appear from the Global Command Center (via Notification Center) when deemed necessary. The top-right menu icons include:



Common FirmSoft Functions

The following features are available in several cards of the new version of FirmSoft:

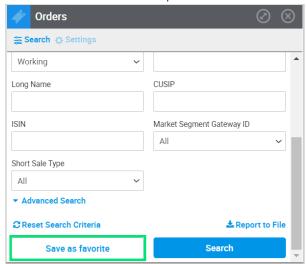
- Save Query
- Export Search/Query Results
- Product Code Lookup

Field/List Definitions:

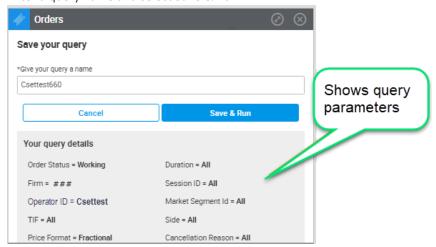
- Search Criteria Definitions
- Order Status Definitions
- Order Type Definitions
- Time In Force (TIF) Definitions

Save Query

- Save a query of specific search parameters (Orders, Fills, Aggregate Fills)
 - 1. Enter search criteria in the fields for the orders/fills; this can include data in Advanced Search fields. See Search Orders, Search Fills, Search Aggregate Fills.
 - 2. Select Save as favorite--example below of Orders card.

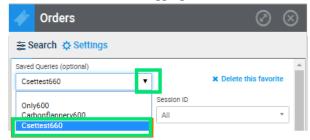


3. Enter a guery name and select Save & Run.



To use a previously saved query

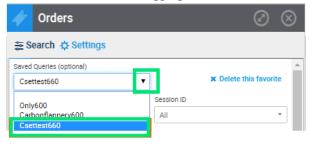
1. From the Orders, Fills, or Aggregate Fills cards, use the drop-down arrow for Saved Queries (optional) field.



- 2. Select a previously saved query.
- 3. Select Search.

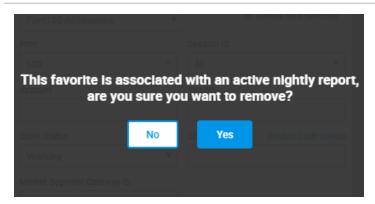
To delete previously saved query

1. From the Orders, Fills, or Aggregate Fills cards, use the drop-down arrow for Saved Queries (optional) field.



- 2. Select a previously saved query.
- 3. Select x Delete this favorite. The saved query is immediately deleted.

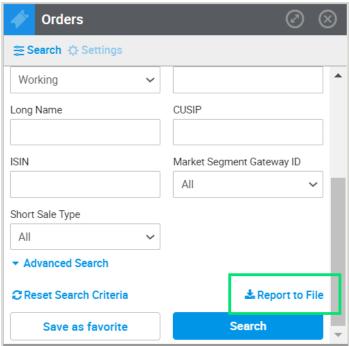
If you delete a saved/favorite query that is currently used as a <u>nightly report</u>, the system displays the prompt below and you may select **Yes** or **No**:



Export Results

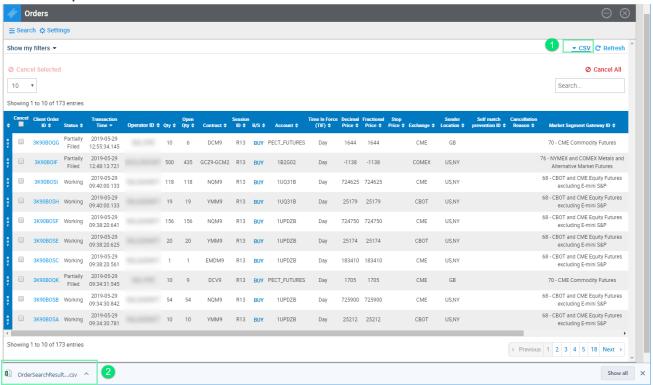
Results of queries from Orders, Fills, Aggregate Fills can be exported to CSV file format. The maximum number of exported rows is 65,000.

- Export search results from Filters view
 - 1. Open an Orders, Fills, or Aggregate Fills card.
 - 2. Identify search criteria within the cards' search fields. (See <u>Order Search</u>, <u>Fills Search</u>, and <u>Aggregate Fills Search</u> for more details.)
 - 3. Select the **Report to File** link. For large files, this may take a few minutes.

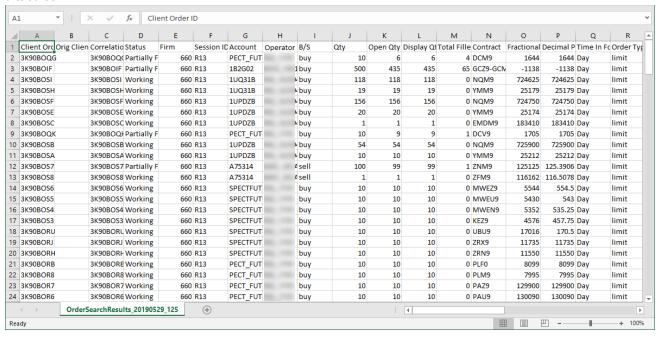


- 4. Select the downloaded CSV file to view it.
- Export search results from Results view
 - 1. Open an Orders, Fills, or Aggregate Fills card.
 - 2. Identify search criteria within the card's search fields and select **Search**. (See <u>Order Search</u>, <u>Fills Search</u>, and <u>Aggregate Fills Search</u> for more details.)

Select the Report to File ▼ CSV link.



4. Select the downloaded **CSV** file to view it. The downloaded file contains more columns than appear on the search results screen.



Exported Columns

Attributes unique to the following markets: ¹FX Link, ²BrokerTec, ³EBS Market

Orders

- Client Order ID
- Orig Client Order ID
- Correlation Client Order Id
- Status
- Firm
- Session ID
- Account
- Operator ID
- B/S
- Qty
- Open Qty
- Display Qty
- Total Filled QTY
- Contract
- Long Name
- CUSIP
- ISIN
- Fractional Price
- Decimal Price
- Time In Force (TIF)
- Order Type

- Fractional Stop Price
- Stop Price
- Reject Reason
- Cancelation Reason
- Transaction Time
- Self Match Prevention ID
- Product Group
- Product Type
- Market Segment Gateway ID
- Exchange
- Manual Ord Ind
- CTI Code
- CTI Origin
- Sender Location
- Expire Date
- Submitted Time
- Order Key
- Tag 1031 Customer Order Handling

- Notes
- · On Behalf Of
- Average Price Indicator
- Average Price Group ID
- Clearing Trade Price Type
- Execution Instructions²
- Execution Mode²
- Executor²
- Liquidity Provider²
- Short Sale Type²
- Managed Order²
- Repo Term²
- Discretion Price³
- · Original Order User
- Cancel Text

Fills

- Client Order ID
- Fill ID
- Status
- Fill Time
- Operator ID
- Fill Qty
- Contract
- Long Name
- CUSIP
- ISIN
- Session ID
- B/S
- Account
- Fill Price
- Order Price
- · Stop Price
- Time In Force (TIF)
- Fill Price (Dec)
- Order Price (Dec)
- Stop Price (Dec)
- Exchange
- Sender Location
- · Self match prevention ID

- · Time To Expiration
- Firm
- Underlying Price
- Option Delta
- Trade Reference Number
- Execution Type
- Market Data Trade Entry Id
- Order Key
- Tag 1031 Customer Order Handling
- Notes
- · On Behalf Of
- Average Price Group ID
- Average Price Indicator
- Clearing Trade Price Type
- Fill Reason
- Value Date¹
- Base Currency Notional¹
- Counter Currency Notional¹

- Execution Instructions²
- Execution Mode²
- Executor²
- Liquidity Provider²
- Short Sale Type²
- Managed Order²
- Repo Term²
- Discretion Price³
- Trade Type³
- Restatement Reason³
- Benchmark Price³
- Maturity Date³
- Contra Gross Trade Amount³
- Contra Calculated Currency Last Quantity³
- Counterparty³
- CTI Code

Aggregate Fills

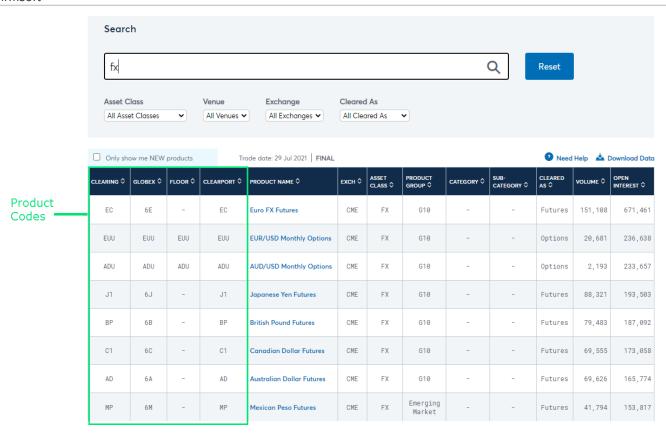
- Account
- Operator ID
- Product Code
- Instrument
- Type
- Quantity (Buy)
- Avg Price (Buy)
- Avg Price (Sell)
- Quantity (Sell)
- Net Position Value

Product Code Lookup for Futures and Options

The link for Product Code Lookup displays the web page CME Group All Products – Codes and Slate.

From here, search for products by entering part of the product name and filtering by Asset Class, Venue, Exchange, and Cleared As choices (Cleared Forwards, Cleared Swaps, Futures, Indices, and Options).

Note: Based on the selected **Asset Class**, additional filters may display **Category** and **Sub-Category** choices; select or deselect as desired. Also, Product Code Lookup is not currently available for BrokerTec or EBS.



Search Criteria Definitions

Term	Search Field Type	Definition/Action
Account	Field	Enter the account data.
Cancelation Reason	List	Select the Cancelation Reason.
Client Order ID	Field	Unique identifier for an order assigned by the client. Tag 11-ClOrdID in the iLink SDK Message Specifications.
Contract	Field	The symbol used to identify the instrument being traded. Select the Product Code Lookup to find a symbol.
CUSIP	Text Box	Enter the CUSIP identifer.
During	List with custom option	Provides the selection of a time frame. To include the previous day's date in the report results, select the previous day from the list. Time parameter measurement by search type: Order Searches: the time parameter is measured against Time In.
		Fill Searches: the time parameter is measured against Fill Time. The default for this option is today's date.
Execution Type	List	Select choices: • Outrights - Returns any fills on outrights.

Term	Search Field Type	Definition/Action
		 Legs - Returns any fills on legs of a spread. Spread Summary - Returns a summary of fills for a top level spread summary.
Executor	Text Box	Enter the short code for the person or algo identified in iLink 3 FIX tag 5290 (i.e. SenderSubID)
Fill Type	List	 Select how fill type is displayed. Select: Enumerated: Simple search for fills, no aggregation or averaging. A separate row is displayed for each partial fill. Averaged: Search for fills, total filled quantity aggregated by order. A calculated average fill price is also displayed.
Firm	List	Select the Firm ID.
ISIN	Text Box	Enter the International Security Identifier Number.
Long Name	Text Box	Enter the long name of the instrument.
Liquidity Provider	True/False	Indicates if an order was submitted for market making obligation or not.
Market Segment Gateway ID	List	Select the Market Segment Gateway ID.
Order Status	List	The order status. Order Status Definitions
Order Type	List	The type of order. Order Type Definitions
Price Format and Price	List and Text Box	The format of the price (fractional or decimal) and the price.
Session ID	List	Select the Session ID.
Side	List	The order side. Select: B for Buy S for Sell All(*) for Any
Short Sale Type	List	Select from the drop-down menu: All, Long Sell, Short Sale with no Exemption, Short Sale with Exemptions, Undisclosed Sell.
TIF (Time in Force)	List	Specifies how long the order remains in effect. TIF definitions
Operator ID	Field	Enter the Globex Operator ID.
Trading Day	List	Specifies the time frame for Fills criteria. To include the previous day's date in the report results, select the previous day from the Trading Day drop-down list.

Order Status Definitions

Order Status displayed, based on value selected in the Order Inquiry window.

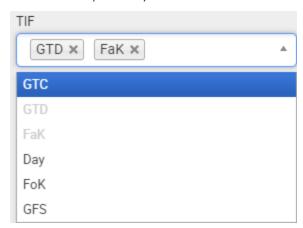
Option	Description
Working	New, Partial Fill, Pending Cancel, Pending New, Pending Replace
Canceled	Canceled
Rejected	Session Level Reject, Rejected, Business Level Rejected
Filled	Filled
Expired	Eliminated
All	All

Order Type Definitions

Option	Description
ALL(*)	All entered orders
MKL	Market Limit
LMT	Limit
STP	Stop with Protection
STL	Stop Limit
MKT	Market

Time In Force (TIF) Definitions

The following options are available from the TIF drop-down list. Use the drop-down arrow to select multiple choices. Select the \mathbf{x} to delete previously selected choices.



A **TIF** specifies how long the order remains in effect.

TIF Option	Description
GTC	Good Till Canceled
GTD	Good Through Date
Day	Good for Day
GFS	Good for Session
FaK	Fill and Kill
FoK	Fill or Kill

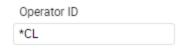
Wilcard Matching

Search with wildcards (*) during search.

The following fields utilize wildcards:

- Account
- Operator ID
- Client Order ID
- Contract
- Counterparty

Use the asterisk along with a text combination for pattern matching. Valid wildcards may use an asterisk before, in the middle of, or after the text string. Only one asterisks may be used, and it may not be used with any other asterisks.



Note: Mutliple asterisks strings may be used, but they perform the same function as a single asterisk. For example, **ABC or ***ABC may be used, but the result will be the same as *ABC.

Valid Patterns	Invalid Patterns
ABC	A*B*C
*ABC	*A*B*C*
ABC*	*ABC*DEF
ABC	ABC*DEF*
AB*C	

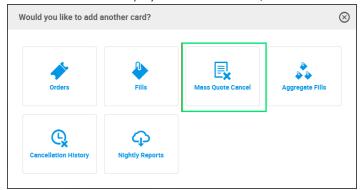
If an invalid wildcard string is used, an error message displays.

Work with Cards

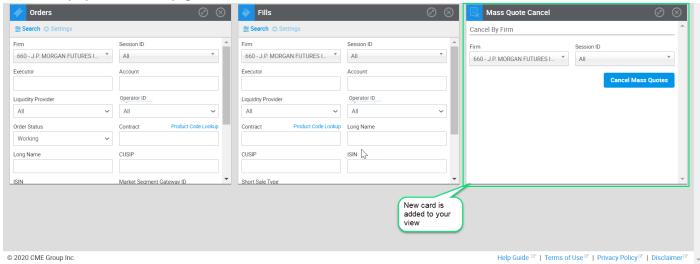
Each major feature within the FirmSoft application is presented as a Card. For example, there are cards for **Orders, Fills, Aggregate Fills, Mass Quote Cancel, Cancelation History**, which can be opened and managed concurrently.

Add a Card:

- 1. Select FirmSoft application from the Menu Bar.
- 2. Select +Add Card to display available functions, then select a card.

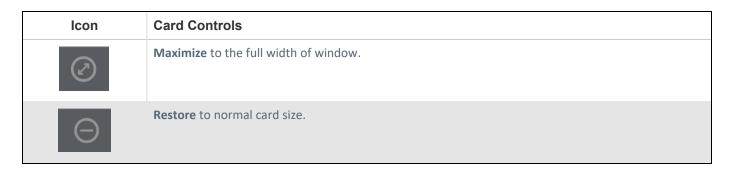


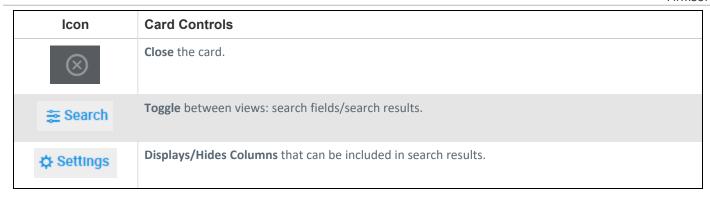
The card displays on the home page.



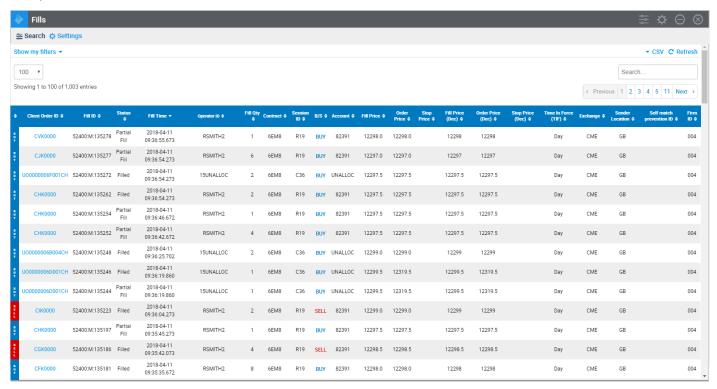
Maximize/Restore/Close a Card:

Users may work with multiple cards concurrently in a single view.





Example of maximized Fills card:



Orders Card

Use the Orders card to search for current market orders and to cancel unfilled orders.

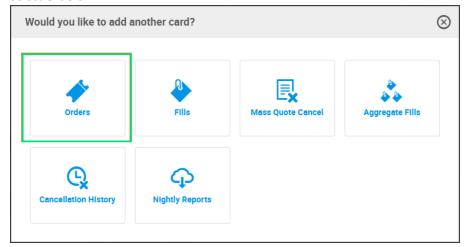
See related topics:

- Search for Orders
- Cancel Specific Orders
- Cancel All Orders
- Lookup Product Codes
- Export Search Results

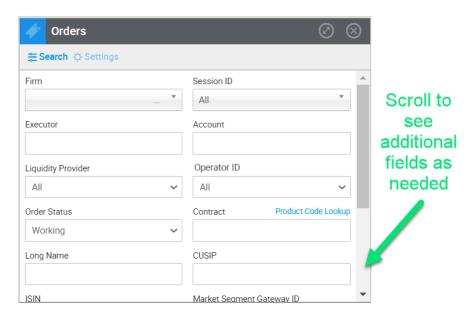
Open a card

1. Select +Add Card.

2. Select Orders.



The card appears.



Search for Orders

Use the Orders card to search for current market orders (Working) or the past days' orders (Canceled, Filled, Expired, Rejected).

The Orders card includes a variety of search parameters and customizable columns.



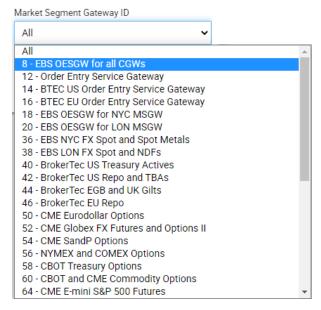
Note: To save your query for future use--see Save Query.



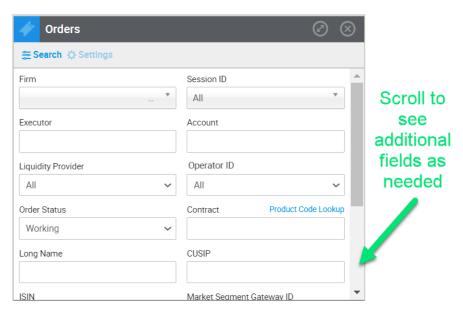
Search for orders and modify qualifying parameters

1. Select +Add Card and select Orders.

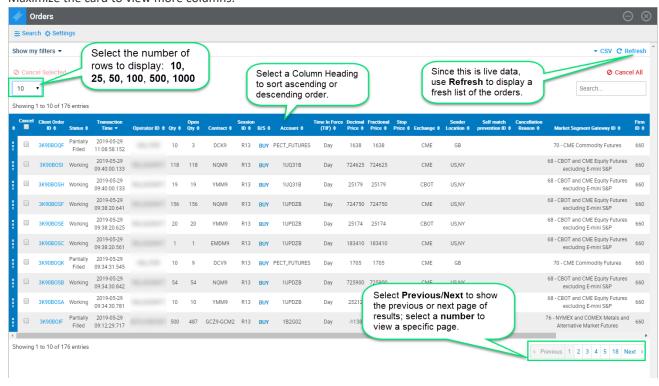
- 2. Enter data in the desired fields.
 - Firm: Select from the drop-down menu (choices based on user permission).
 - Session ID: Select from the drop-down menu (first three characters of the tag 49-SenderCompID.
 - Executor: Enter the short code for the person or algo identified in iLink 3 FIX tag 5290 (i.e. SenderSubID).
 - Account: Enter the account number.
 - Liquidity Provider: Select from the drop-down menu (if an order was submitted for market making obligation or not).
 - Operator ID: Select the Globex Operator ID for the order.
 - Order Status: Select from the drop-down menu (All, Canceled, Filled, Expired, Rejected, or Working) .
 - Contract: Enter the product code. Use the Product Code Lookup link as needed.
 - Long Name: Enter the long name of the instrument.
 - CUSIP: Enter the CUSIP identifer.
 - ISIN: Enter the International Security Identifier Number.
 - Market Segment Gateway ID: Select from the drop-down menu for BrokerTec, EBS, and F&O gateways.



Short Sale Type: Select from the drop-down menu (All, Long Sell, Short Sale with No Exemption, Short Sale with Exemption, Undisclosed Sell).

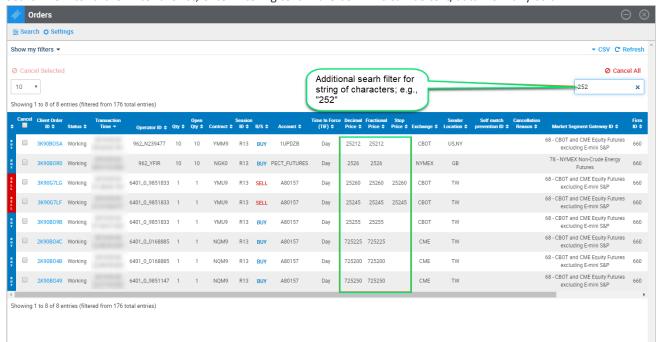


- 3. Select **Search** to display the results on the screen or select **Report to File** to immediately download to a CSV file.
- 4. Maximize the card to view more columns.



- 5. Use the various features to view the list:
- Refresh: As orders are filled during the market period, the list may change quickly. Refresh to get an updated list.
- Column Heading: Select any column heading to sort in ascending or descending order.
- Number of Rows: Select from the drop down menu to display a number of rows.
- · Page: Select the specific page or use Next or Previous if the search result is comprised of multiple pages.

• Search Box: to further filter the list, enter filtering text in the box. This can be text/data from any column.



Note: Use Wild Card Matching for text fields.

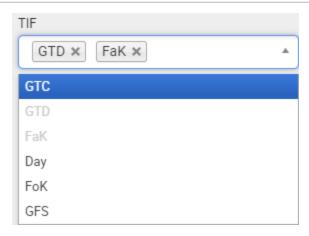
Note: Use Maximize to use full width of the window. Scroll to the right or left to view more columns. See definitions of the columns and fields: Search Criteria, Order Status, Order Type, Time In Force.

Note: After applying search filters, select Show my filters > Edit Query > Reset Search Criteria to reset all search field entries to the default settings.

Note: Use Report to File to save resulting list to a CSV file. For large files, this may take a few minutes. The CSV file contains more columns than appear from a search result.

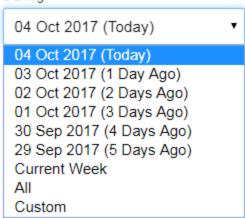
Use Advance Search

- 1. Select **Advanced Search** to display/hide additional search fields.
- 2. Enter data in the desired fields.
 - **TIF** (<u>Time in Force</u>): Use the drop-down arrow to select multiple choices. Select the **x** to delete previously selected choices.



- Client Order ID: Enter desired Client Order Identifier. This will return matching orders for Client Order ID, Correlation Client Order ID and Original Client Order ID.
- **During**: When the chosen **Order Status** is other than "Working" or "All", the **During** field is selectable (shows the current date and other options; **Custom** allows you to select a range of dates and times):

During



- Side: Select from the drop-down menu--All, Buy, Sell.
- Price Format: Select from the drop-down menu--Decimal, Fractional.
- Price: Enter desired price. If chosen Price Format is Fractional, enter a Fill Price, not the Order Price.
- Cancelation Reason: Select from the drop-down menu.
- 3. Select Search.

▶ View and Edit the Query

1. Select **Show my filters**. The current query filters appears.

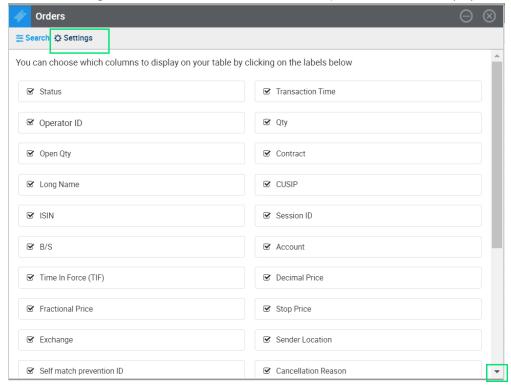


- 2. Select Edit query and modify content of any of field.
- 3. Select Search.

Customize Order Columns

Customize columns of order data resulting from a search query

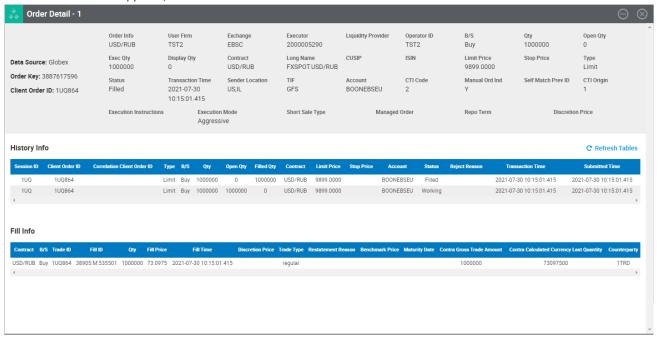
1. Select the **Settings** icon; then select/de-select the columns (scroll as needed to display all column names):



- 2. Select the **Settings** icon again to return to the previous view.
- 3. Select **Search**. Only the checkmarked columns appear.

View Order Detail

- 1. Select any row's Client Order ID from the resulting Order Search to view its order detail.
- 2. An Order Detail card appears; maximize card to see all columns.



3. Close the Order Detail card.

Note: Scroll to the right or left to view more columns if necessary. See definitions of the columns and fields: Search Criteria, Order Status, Order Type, Time In Force.

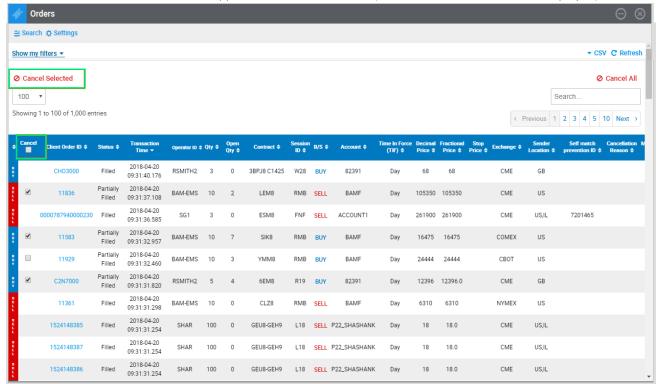
Cancel Orders

Cancel individual orders that in are in one of the following states: Working, Replaced, Partially Filled

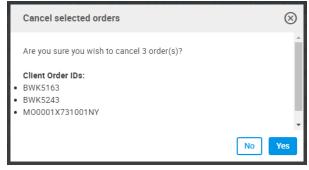
You may cancel up to 500 orders at a time.

1. Search for the order(s) that you wish to cancel.

2. Select the checkbox(es) for those specific orders that you wish to cancel. You may also select the **Cancel** checkbox in the header row to select all rows that appear on the current screen (based on the **number of rows** displayed).



- 3. Select Cancel Selected.
- 4. Select Yes at the prompt Cancel selected orders.



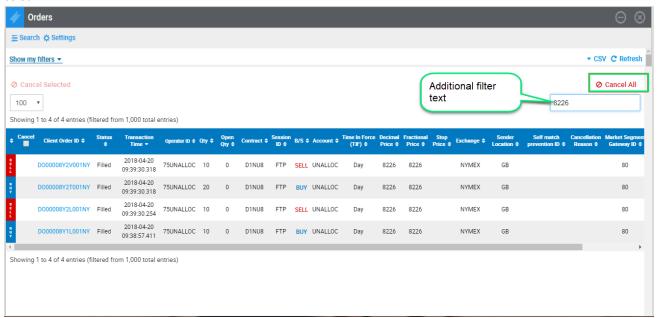
When completed, the Status changes to Canceled.

- 5. Select << Refresh orders query. Rows are removed from the list.
- Cancel All orders that are in these states: Working, Replaced, Partially Filled

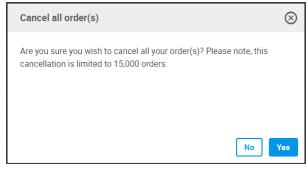
You may cancel up to 15,000 orders at a time with Cancel All.

1. Search for the order(s) that you wish to cancel.

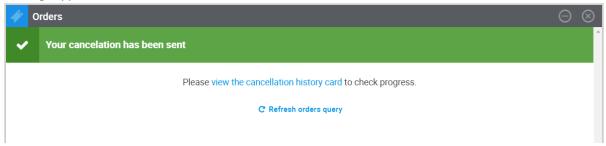
2. Enter additional filters as needed. Hint: Select **Show my filters** to view search logic for the order(s) that will be canceled.



- 3. Select Cancel All.
- 4. Select Yes at the prompt Cancel all order(s). Cancelation is limited to 15,000 orders.



Message appears Your cancelation has been sent.



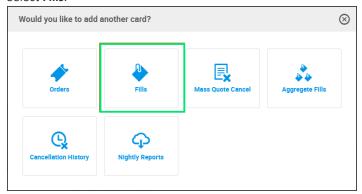
5. Select **Refresh orders query** (all rows should be removed).

Fills Card

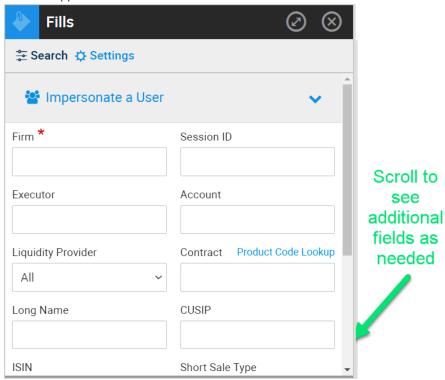
Use the Fills card to search for filled orders.

See related topics:

- Search for Filled Orders
- Lookup Product Codes
- Export Search Results
- Open the Fills Card
 - 1. Select +Add Card.
 - 2. Select Fills.



The card appears.



Search for Filled Orders

Use the Fills card to search for orders that have been filled (one firm at a time) in the current market day.

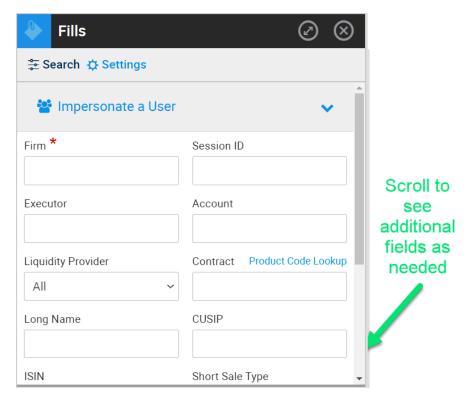
The Fills card includes a variety of search parameters and customizable columns.



Note: To save your query for future use--see Save Query.

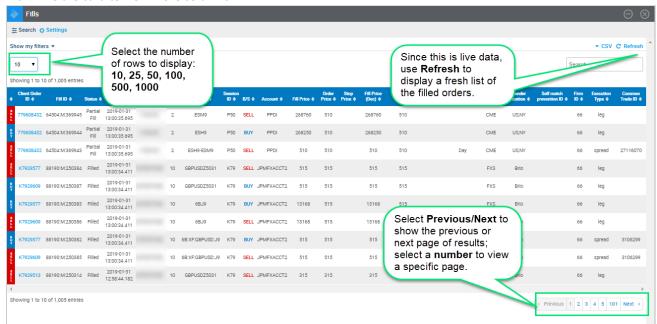
Search for filled orders and modify qualifying parameters

- 1. Select +Add Card and select Fills.
- 2. Enter data in the desired fields.
 - Firm: Select from the drop-down menu.
 - Session ID: Select from the drop-down menu.
 - Executor: Enter the short code for the person or algo identified in iLink 3 FIX tag 5290 (i.e. SenderSubID).
 - Account: Enter the account number.
 - **Liquidity Provider**: Select from the drop-down menu (if an order was submitted for market making obligation or not).
 - Contract: Enter the product code. User the Product Code Lookup link as needed.
 - Long Name: Enter the long name of the instrument.
 - **CUSIP**: Enter the CUSIP identifer.
 - ISIN: Enter the International Security Identifier Number.
 - Short Sale Type (for BrokerTec markets only): Select from the drop-down menu.
 - Counterparty (for EBS markets only): Enter the name of counterparty.

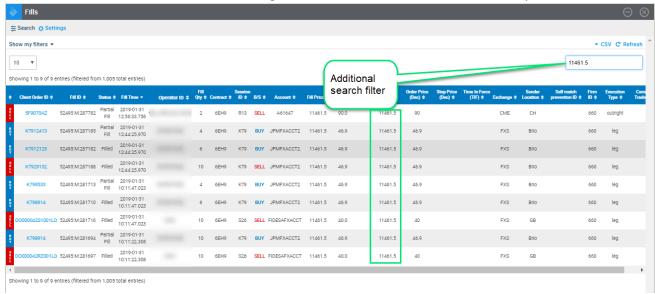


3. Select **Search** to display the results on the screen or select **Report to File** to immediately download to a CSV file.

4. Maximize the card to view more columns.



- 5. Use the various features to view the list:
- Refresh: As orders are filled during the market period, the list may change quickly. Refresh to get an updated list.
- Column Heading: Select any column heading to sort in ascending or descending order.
- Number of Rows: Select from the drop down menu to display a number of rows.
- Page: Select the specific page or use Next or Previous if the search result is comprised of multiple pages.
- Search Box: to further filter the list, enter filtering text in the box. This can be text/data from any column.





Note: Use Wild Card Matching for text fields.

Note: Use Maximize to use full width of the window. Scroll to the right or left to view more columns if necessary.

See definitions of the columns and fields: Search Criteria, Order Status, Order Type, Time In Force.



Note: After applying search filters, select Reset Search Criteria to reset all search field entries to the default settings.

Note: Use Report to File to save resulting list to a CSV file. For large files, this may take a few minutes. The CSV file contains more columns than appear from a search result.

► Use

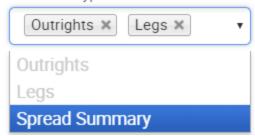
Use Advance Search

- 1. Select **Advanced Search** to display/hide additional search fields.
- 2. Enter data in the desired fields.
 - TIF (<u>Time in Force</u>): Use the drop-down arrow to select multiple choices. Select the **x** to delete previously selected choices.

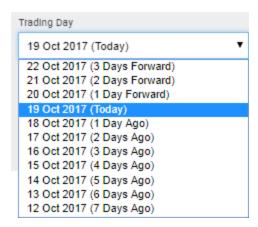


• **Execution Types:** Use the drop-down arrow to select multiple choices. Select the **x** to delete previously selected choices.

Execution Types



- Outrights Returns any fills on outrights.
- Legs Returns any fills on legs of a spread.
- Spread Summary Returns a summary of fills for a top level spread summary.
- Client Order ID: Enter desired data.
- Trading Day: Select from the drop-down menu. This defaults to the current day, but you may select from the past 7 days. Note that future dates are shown; this is used when trading after 5pm. These are logged with a Trading Date for the next day or if the next day is a holiday, the day after.



- Price Format: Select from the drop-down menu--Decimal, Fractional
- Fill Price: Enter desired price.
- Order Price: Enter desired price.
- Include Mass Quote Fill: Check or uncheck the box as desired.
- 3. Select **Search**. Hint: use the Maximize to take advantage of the full width of the window.
- Use View and Edit the query
 - 1. Select **Show my filters**. The current query filters appears.

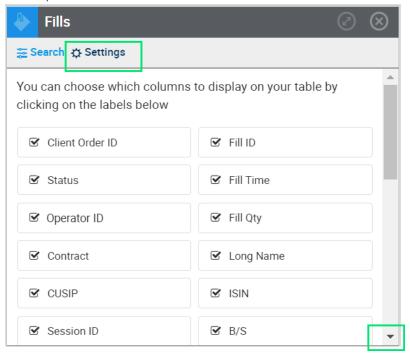


- 2. Select Edit query.
- 3. Modify content of any of the fields.
- 4. Select Search.

Customize Fills Columns

Customize columns of fills data resulting from a search query

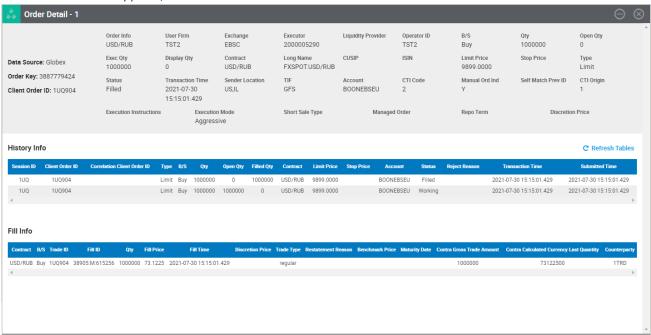
 Select the Settings icon; then select/de-select the column names (scroll to display additional column names as needed):



- 2. Select the **Settings** icon again to return to the previous view.
- 3. Select **Search**.Only the checkmarked columns appear.

View Order Detail

- 1. Select any row's Client Order ID from the resulting Order Search to view its order detail.
- 2. An Order Detail card appears; maximize card to see all columns.



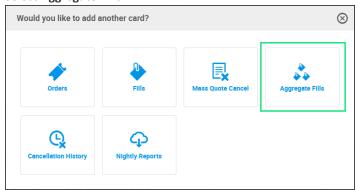
3. Close the Order Detail card.

Aggregate Fills Card

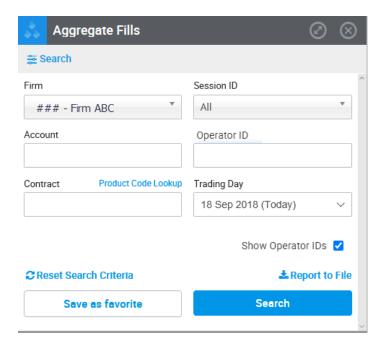
Use the Aggregate Fills card to search for aggregated filled orders.

See related topics:

- Search for Aggregated Filled Orders
- Lookup Product Codes
- Export Search Results
- Open the Aggregate Fills card
 - 1. Select +Add Card.
 - 2. Select Aggregate Fills.



The card appears.



Search for Aggregated Filled Orders

An Aggregate Fills search provides a summary of filled orders for the selected Trading Day (one firm at a time).

The Aggregate Fills card includes a variety of search parameters and customizable columns.

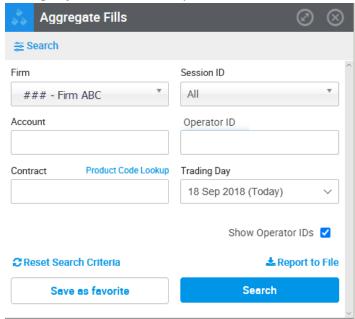


Note: To save your query for future use--see Save Query.



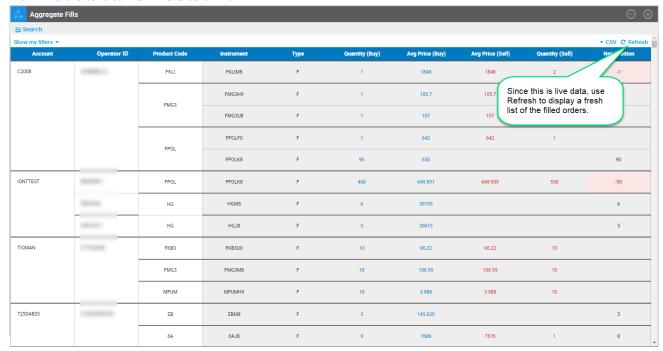
Search for aggregated fills and modify qualifying parameters

- 1. Select +Add Card and select Aggregate Fills.
- 2. Enter data in the desired fields.
 - **Firm**: Select from the drop-down menu.
 - Session ID: Select from the drop-down menu.
 - Account: Enter the account number.
 - Operator ID: Enter the Globex Operator ID for the order.
 - Contract: Enter the product code. User the Product Code Lookup link as needed.
 - Trading Day: Select from the drop-down menu.



3. Select Search to display the results on the screen or select Report to File to immediately download to a CSV file.

4. Maximize the card to view more columns.



- 5. Use the various features to view the list:
- Refresh: The list may change during the course of the market day. Refresh to get an updated list.
- Note: Use Wild Card Matching for text fields.
- Note: Use Maximize to use full width of the window. Scroll to the right or left to view more columns if necessary. See definitions of the columns and fields: Search Criteria, Order Status, Order Type, Time In Force.
- Note: As you enter text in the filter fields, select Show my filters > Edit Query > Reset Search Criteria to reset all search field entries to the default settings.
- Note: Use Report to File to save resulting list to a CSV file. For large files, this may take a few minutes. The CSV file contains more columns than appear from a search result.
- To use View and Edit the query
 - 1. Select **Show my filters**. The current query filters appears.



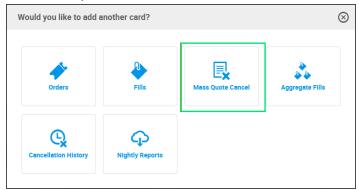
2. Select Edit query.

- 3. Modify content of any of the fields.
- 4. Select Search.

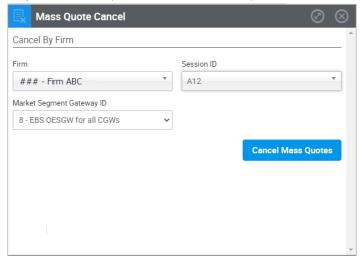
Mass Quote Cancel Card

Use the Mass Quote Cancel card to cancel <u>mass quotes</u>. that can be filtered by Firm ID, Session ID, and Market Segment Gateway ID.

- To cancel a firm's mass quotes
 - 1. Select +Add Card.
 - 2. Select Mass Quote Cancel.

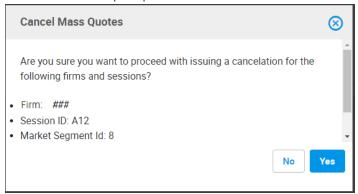


3. Select the **Firm** from the drop-down menu; if desired, also select a **Session ID** and **Market Segment Gate ID** from the drop-down menus (**All** is the default for both).

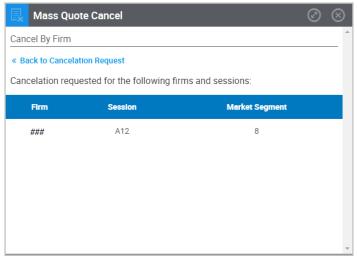


4. Select Cancel Mass Quotes.

5. Select Yes from the prompt:



6. Confirmation of cancel request appears at the Cancel By Firm screen, select << Back to Cancelation Request.

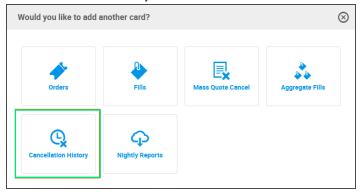


Note: For history, you can check the Cancellation History card 's Mass Quotes Cancel tab.

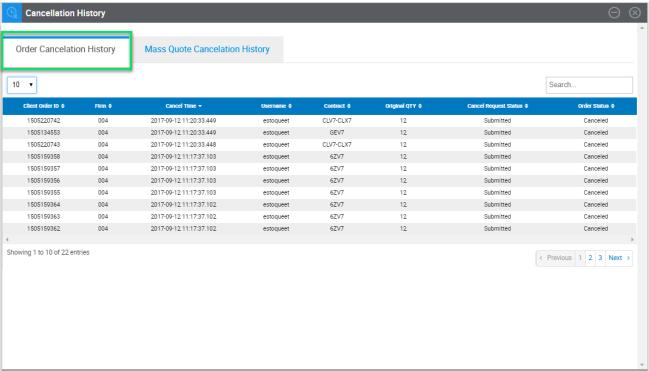
Cancelation History Card

Use the Cancelation History card to search for Order Cancelation History and Mass Quote Cancelation History.

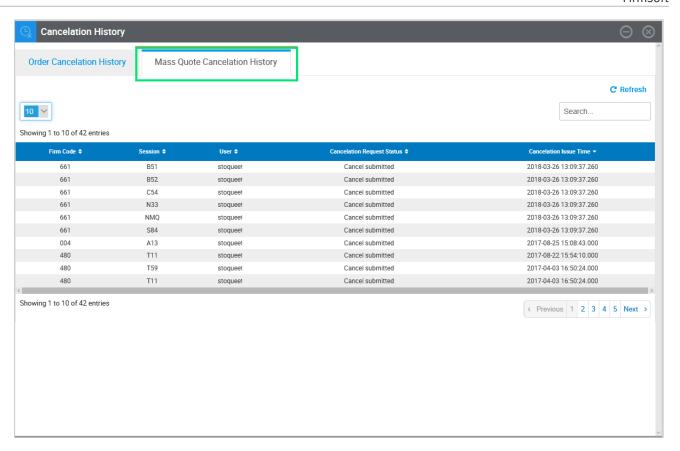
- **▶** View cancelation history
 - 1. Select +Add Card.
 - 2. Select Cancelation History.



- 3. Hint: use the Maximize to take advantage of the full width of the window.
- 4. Select either the tab for Order Cancelation History or Mass Quote Cancelation History.



- Order Cancelation History Columns:
 - Client Order ID
 - Firm
 - Cancel Time
 - Username (who canceled the order)
 - Contract
 - Original Quantity
 - Cancel Request Status
 - Order Status



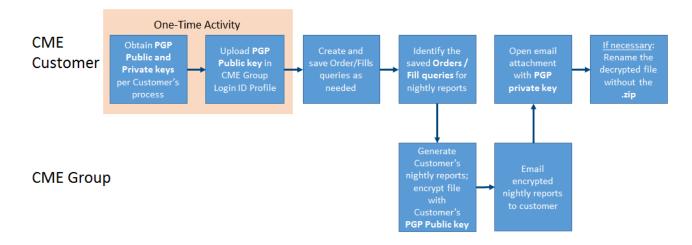
- Mass Quote Cancelation History Columns:
 - Firm Code
 - Session
 - User (who canceled the order)
 - Cancelation Request Status
 - Cancelation Issue Time
 - Market Segment Gateway ID
- 5. If necessary/desired: Use the Search box to further filter the list; enter any text/data within the columns.

Note: Scroll to the right or left to view more columns. See definitions of the columns and fields: Search Criteria, Order Status, Order Type, Time In Force.

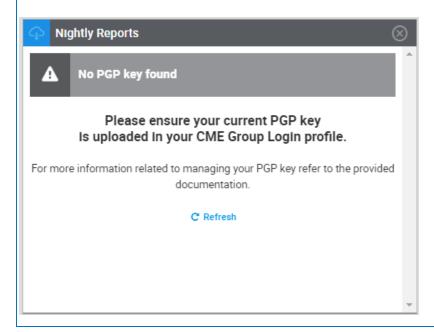
Nightly Reports Card

Results from Orders and Fills queries can be <u>saved to a CSV file</u>. Additionally, use the Nightly Reports card to identify up to 10 <u>saved/favorite query</u> results to be emailed to you on a nightly basis.

The nightly reports have the following process:



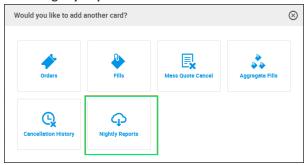
Note: For security purposes, the email will contain an attachment of the nightly report, which is encrypted with your PGP (Pretty Good Privacy) Public key. Please reference the CME Group Login ID user guide for instructions to add your PGP Public key to your CME Group Login ID. Customers should contact their company's Information Technology (IT) department for their respective PGP encryption policies and processes. The Nightly Reports card shows this message if no PGP key is associated with the CME Group Login ID.



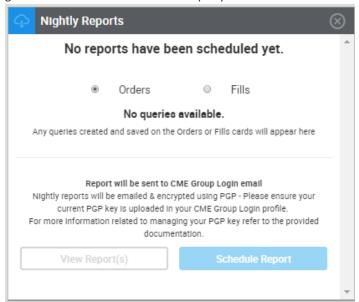
Open the Nightly Reports Card

1. Select +Add Card.

2. Select Nightly Reports.



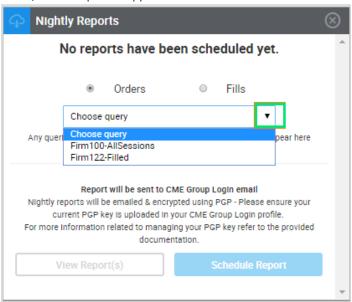
The card appears. The following shows that there are currently no saved queries from which a nightly report can be generated. You will need to save a query as a favorite in the Orders or Fills card before this nightly feature can be used.



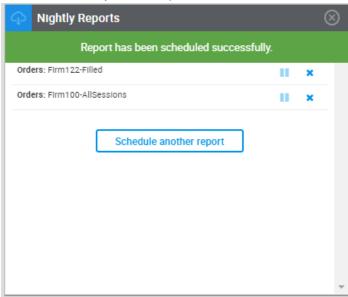
Identify Favorite Query as a Nightly Report

1. If necessary, create new queries in the Orders or Fills card and save as a favorite.

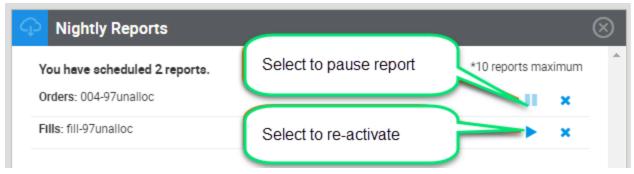
2. Open the **Nightly Reports** card; select either **Orders** or **Fills** then select the drop-down menu for **Choose query**. Your saved/favorite queries appear.



- 3. Select the query that you want to become a nightly report.
- 4. Select **Schedule Report**. The report is added to the list and will be sent nightly:

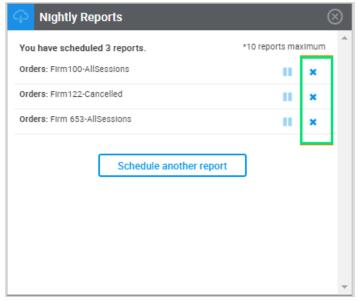


Optional: you can instruct the system to pause a nightly report (e.g., you will be out of the office and will not need the report) and then reactivate the nightly reports.



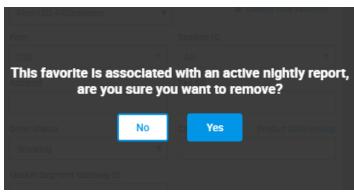
Delete a Nightly Report

- 1. Open the **Nightly Reports** card.
- 2. Select either Orders or Fills and select View Report(s).



- 3. Select **X** for the report that you want to delete.
- 4. Select **Yes** at the prompt "Are you sure you want to removed this scheduled report?" The query is removed from the Nightly Reports list; this does not remove the query itself, e.g., the query will still remain as one of your saved/favorite queries.

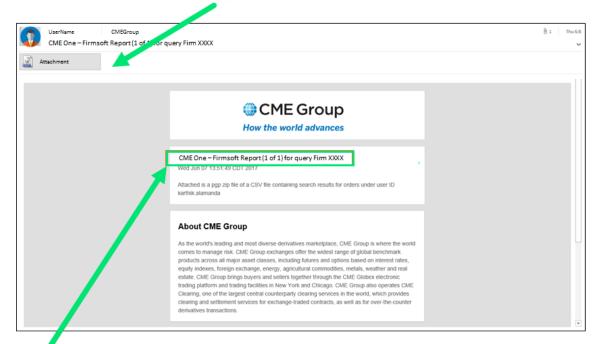
If you delete a saved/favorite query that is currently used as a nightly report, the system displays the prompt below and you may select **Yes** or **No**:



Open the Nightly Report email and Encrypted Attachment

1. Open your nightly report email from CME Group. The attachment is an encrypted file of your FirmSoft nightly report.

Encrypted file is an attachment



Name of application.

May consist of more than 1 email (e.g., 1 of 1) since email file attachments are limited to 5 MB. Name of an application's query/report.

2. Follow your company's steps in opening and decrypting a PGP-encrypted file. Typically, this consist of entering a password for PGP encryption.

Note: Due to email file attachment limitations, you may receive several email messages for a single nightly report. This is indicated with a (1 of #) within the email. After decrypting the FirmSoft nightly report file, the result creates a new file with the extension .csv.zip. Rename the file without the .zip and your application that supports .csv (e.g., Excel) can open it.