



Market Surveillance

DATE: February 24, 2015

NOTICE #: MSN02-24-15

SUBJECT: CME Group Firm Regulatory Portal - Login Changes

REPORTING FIRM STAFF WITH ACCESS TO FIRM REGULATORY PORTAL:

Effective Saturday, February 28, 2015, all Smart Click users logging in to the Firm Regulatory Portal ("FRP") must perform a secondary authentication, known as Two-Factor Authentication.

1. Upon navigating to the [FRP](#) site, you will be presented with the following login page:

Use your CME Group SMART Click credentials to sign in. By logging in you agree to the [User License Agreement](#).

User ID		→ Need to register?
* 		
Password		→ I forgot my password
* 		→ I forgot my user ID
Login		

2. Enter your **Smart Click ID** and **password**, and then click **Login**.
3. You will be presented with another page requesting the entry of a mobile phone number.
 - Users that do not have a mobile phone, or do not wish to use their personal phone number, please contact, customersupport@cmegroup.com, or 312.930.3444 to obtain a **Security Code**.
4. Upon entry of a mobile phone number (including country code), click **Send Code**, then enter the **Authentication Code** received in the **Security Code** field.
5. Select whether to store the two-factor authentication, (**This is a public or shared computer**, or **This is my personal computer**), then click **Continue**.

Please note the FRP will be down starting on Friday, February 27, 2015 at 5:00 p.m. CT until Saturday, February 28, 2015 at 12:00 p.m. CT.

Questions regarding this notification may be directed to the following individuals in Market Regulation:

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