CME BrokerTec Support Tools

The following section describes the startup procedures for the CME BrokerTec Risk Management support tools for a DR event.

For the following applications:

- CME One FirmSoft
- Firm Admin Dashboard
- Drop Copy

in a DR scenario, the following condition applies. The CME Aurora datacenter houses the Production environment for the above support tools. Therefore, a recovery of CME Aurora will impact these tools in the below way.

Normal Production Processing

Functioning normally.

DR Event

As quickly as feasible, GCC will declare a DR event using the notification procedure. The application will also display an alert. All existing sessions are terminated by CME Group.

DR Event with CME Network Routing

After notification by GCC that the CME BrokerTec Risk Management Support Tools DR environment is available, the client will be able to login to their Risk Management support tools using their Production ID. The URL will remain the same for CME One Firmsoft and Firm Admin Dashboard.

Connection to the DR Environment

Sign in with the Production ID. The application is now ready to support DR environment trading.

> ⓘ FirmSoft application data will contain historical order activity information for 5 days, and any working orders from prior to the DR event, will be marked as eliminated.

For Drop Copy recovery:

- Any existing CME Globex Production Drop Copy sessions are severed by CME Group.
- All open orders from CME Globex Production are unavailable and will be purged by the trading engine.
- Cancellation messages will not be sent to customers.
- GCC will notify customers when net positions and cleared trades for CME Group cleared products are available. Customers should consult their Clearing firm for orders not cleared by CME.

Return to Production

GCC will notify customers when the DR event is resolved and the timeframe for connecting back to the Production environment. This reconnection to the Production environment will be a scheduled procedure over a weekend with sufficient notification time.