

Troubleshoot

- [Batch Mode](#)
- [Service Mode](#)

Batch Mode

Possible reasons for failed portfolios include the following:

Message	Error	Solution
[warning] Unknown directional value on row "#"	Blank	Go to row "#" and ensure this field is populated OR has correct value
[warning] <position validation>	Invalid Contract	Go to product/contract it is "unable to find" and ensure the contract is valid
[warning] <position validation>	Invalid Coupon	Go to product/contract it is "unable to find" and ensure the coupon is valid
[warning] <position validation>	Coupon Bases	Go to product/contract it is "unable to find" and ensure the coupon is valid
	Trade Volume	
[warning] <position validation>	Mismatched Fields	Go to product/contract it is "unable to find" and ensure the field is valid
no error message?	Invalid Currency	
[warning] <position validation>	Maturity	Go to product/contract it is "unable to find" and ensure the maturity is valid
no error message?	Notional	

Service Mode

Possible reasons for failed portfolios include the following:

- In service mode, any unwanted characters such as extra spaces, can cause error when running margin.
- Pay attention to formatting.