

# CME Globex Disaster Recovery

Use this search bar to search topics within CME Globex Disaster Recovery.

This topic describes CME Group best efforts to facilitate CME Group system reconnections in the event of a CME Globex business continuity scenario. If a customer has a DR event, those details are not included in this description; please contact your [Global Account Manager](#) with related questions.

CME Group attempts to resolve a CME Globex disaster recovery event within a four-hour time frame. Once CME Group determines that the market is ready to open, customers will be provided a 45 minute order staging period prior to the open.

**CME Group customer certification environments (Certification and New Release) will not be available if a DR event occurs.**

The following topics address the specific areas related to CME Globex platform recovery.

- [CME Globex Disaster Recovery Process](#)
- [Disaster Recovery Guidelines for Co-Location Customers](#)
- [Disaster Recovery Event Communications](#)