CME Group E-Bill
Frequently Asked Questions (FAQs)

What is CME Group E-bill?

CME Group E-Bill is a new service, which enables you to view your CME Group invoices & payment activity over the web.

What is SMART Click?

SMART Click tool is a secure web-based interface that can be used by CME Globex customers to create a SMART Click user ID and manage your profile information, including contact details. Currently, SMART Click user IDs can be used in conjunction with the following CME Group Systems:

- FirmSoft 6.0
- CME Globex Credit Controls (GC2)
- Clearing Firm Administrator Dashboard
- Data Point
- CME Group E-Bill

What if I forgot my password?

Go to SMART Click website and click on link forgot password to reset your password smartclick.cmegroup.com/smartclick/newAccount.action

What if I already have a SMART Click user ID and password?

If you currently have a SMART Click user ID and password go to cmegroup.com/ebill and complete the E-Bill entitlement form. Send signed form to cmebilling@cmegroup.com. Within 48 hours your SMART Click ID and password will be enabled for E-Bill access.

Why should I use CME Group E-Bill?

- E-Bill is very easy to use! It takes just a few simple steps to sign up
- View billing & payment activity real time
- E-Bill is available 24/7
- Reprint Invoices
- Snapshot of aging activity
- Ability to retrieve historical records
- Receive invoices electronically
- Access up to 24 months of activity

How do I sign up for CME Group E-Bill?

Create a SMART Click ID (smartclick.cmegroup.com/smartclick/newAccount.action). Your SMART Click user id and password will be used to log on to E-Bill. Once you have a SMART Click ID please fill out the CME E-Bill Entitlement form and send it to cmebilling@cmegroup.com. You will receive an email confirming that access has been granted. Please note it could take up to 48 hours to enable your account.
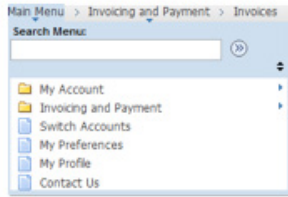
How do I access my E-Bill?

Log into CME Group E-Bill (ebill.cmegroup.com) and enter your Smart Click user ID and password.

How the world advances

Where online can I get a printout of my invoices and payments?

Main Menu>Invoicing & Payment> Select Invoices

Can I make a payment online?

Currently this option is not available.

I would like to receive my statement and invoice electronically, how do I update my profile?

Please send request to cmebilling@cmegroup.com to update your profile.

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