

## SCHEDULE 11

### CME CANCEL ON DISCONNECT REQUEST

This Schedule 11 is being executed pursuant to the Customer Connection Agreement (the “Agreement”) between CHICAGO MERCANTILE EXCHANGE INC, a Delaware corporation with its principal place of business at 20 South Wacker Drive, Chicago, Illinois 60606, U.S.A. (“CME”) and \_\_\_\_\_ (“Customer”). Any capitalized terms not defined herein shall have the meaning set forth in Schedule 1 to the Agreement.

“Cancel on Disconnect” or “COD” is a service that will cancel user orders if an iLink session is disconnected. Please see [www.cmegroup.com/cod](http://www.cmegroup.com/cod) for detailed information and a description of COD functionality. COD service is provided on a best efforts basis and CME provides no guarantees on working COD functionality. Customer should either call the GCC or login to iLink to check order status after an ungraceful disconnect. Upon ungraceful disconnect, if COD functionality attempts to cancel an order that has been completely filled at the host, this cancel request will be rejected as Too Late to Cancel (TLTC).

#### Limitation of Liability for COD Service

NOTWITHSTANDING SECTION 9 OF THE AGREEMENT, CME SHALL NOT BE LIABLE TO ANY PERSON FOR ANY LOSSES, DAMAGES, COSTS OR EXPENSES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, AND DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, ARISING FROM CUSTOMER’S USE OF CANCEL ON DISCONNECT SERVICE.

Customers who wish to order COD Service must review this entire Schedule and provide all applicable information where requested. Please note that Clearing Firm must also sign this Schedule. Any changes to this Schedule after execution by CME, Customer and Clearing Firm must be completed on a new Schedule, to be executed by CME, Customer and Clearing Firm.

#### **Please return completed documentation to:**

##### **North American Customers:**

CME Globex Account Management – CME Group  
20 S Wacker Dr.  
Chicago, IL 60606 Phone: 312.634.8700  
Fax: 312.634.1568

##### **European Customers:**

Mark Vogel, CME Group European Office  
33 Cannon Street  
London EC4M 5SB Phone: +44.20.7796.7100  
Fax: +44.20.7796.7110

##### **Asian Customers: Kwong Cheng, CME Group Singapore Office**

Level 39, One Exchange Square  
8 Connaught Place  
Central Hong Kong Phone: +852 3101 7696  
Fax: +852 3101 7698





A CME/Chicago Board of Trade Company

<b>Section II: Cancel on Disconnect Contacts</b>		
<b>Please denote any individuals you want contacted for COD service updates/interruptions</b>		
<b>FIRM</b>	<b>NAME</b>	<b>EMAIL</b>

Customer, Clearing Firm and CME have caused this Schedule 11 to be executed by their authorized representatives, to be effective as of the date executed by CME.

**Customer**

**Chicago Mercantile Exchange Inc.**

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

(Must be an authorized Officer)

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**Clearing Firm**

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

(Must be an authorized Officer)

Date: \_\_\_\_\_