

CME Connect User Guide

Nov 2010

Global Operations Education

About CME Connect

CME Connect is CME Group’s new secure Internet portal web site, which provides access to selected CME applications. CME Connect is currently available. We encourage customers to begin using CME Connect as soon as possible, because the currently available CME Portal will be disabled in mid June.

Enrollment

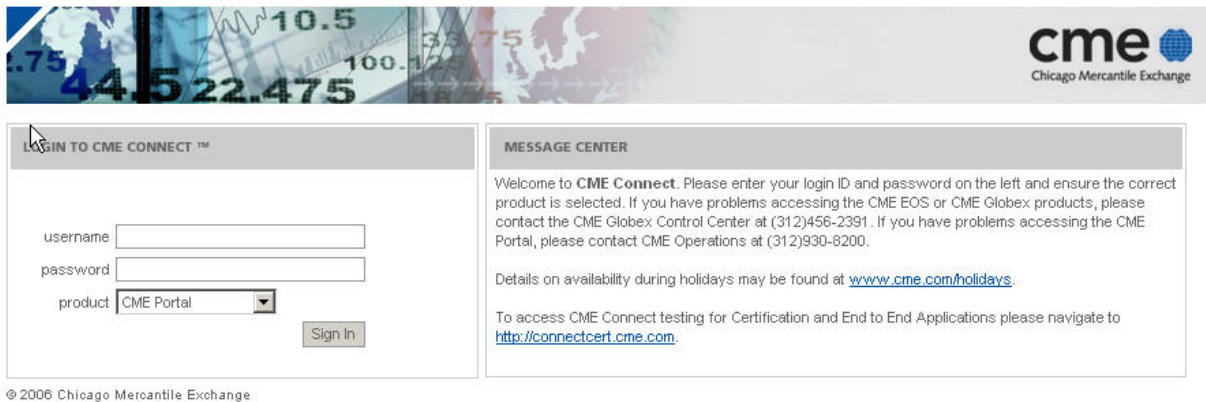
Existing CME Portal users are automatically registered to use CME Connect. If you are a new customer and would like access to CME Connect, or are an existing customer needing additional application access, then please contact firmsupport@cmegroup.com or complete the Member Firm Online System Access Request form at <http://www.cmegroup.com/clearing/files/onlineaccess.pdf>.

System Requirements

CME Group recommends using Internet Explorer Version 6 for optimal compatibility. For most users, no additional configuration will be necessary. However, if you are encountering problems accessing an application, please contact the Customer Support Group at 312-338-3444, option 2.

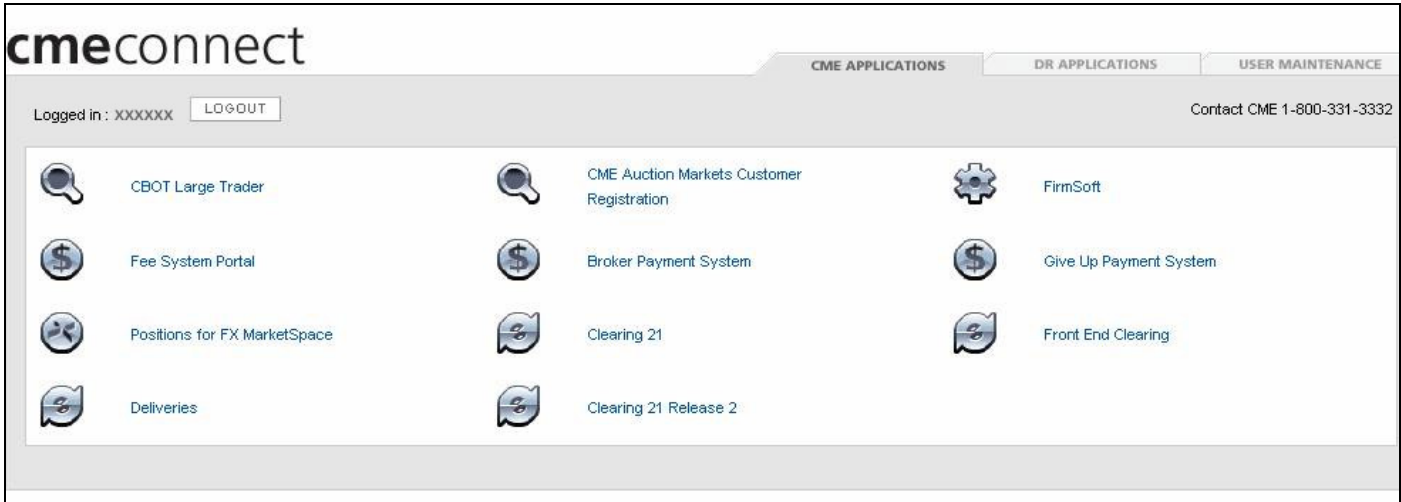
Accessing CME.Connect

1. Access CME Connect at <http://connect.cme.com>



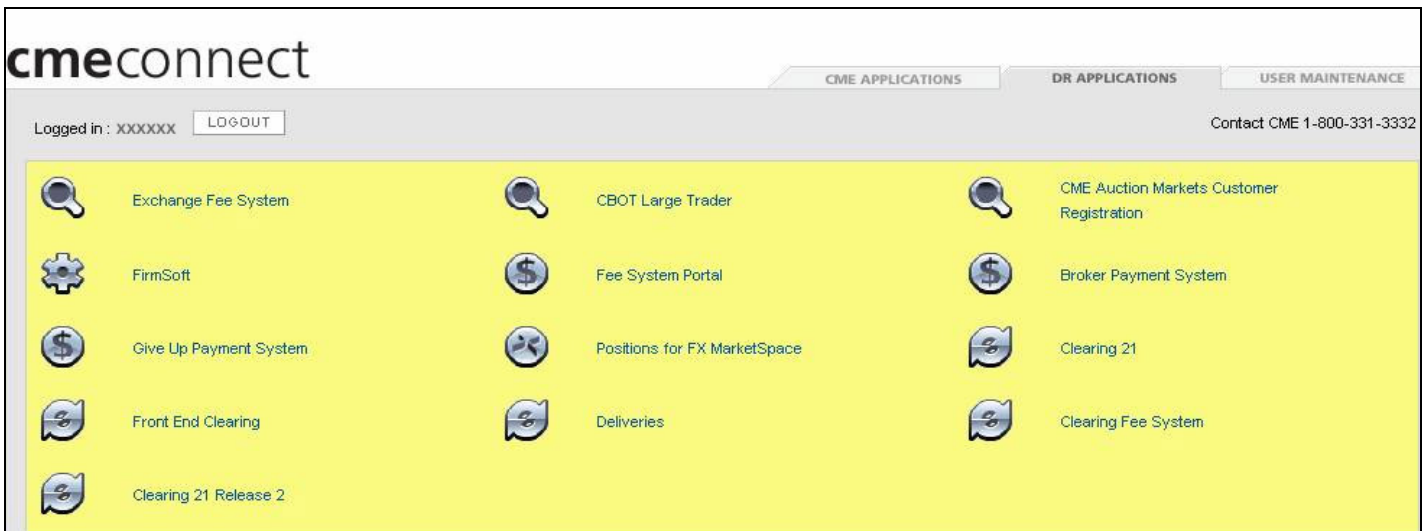
2. Enter your existing 'username' and 'password'.
3. Select CME Portal product pulldown option.
4. Click on the 'Sign In' button. The CME Application tab will appear.
5. Click on the application that you would like to access.

Note: To access certification go to <http://connectcert.cme.com> (there is also a hyperlink on the main <http://connect.cme.com> site for your convenience). To login, enter your existing Connect Production 'username' and 'password'. Next, click on the 'Sign In' button.



Accessing DR (Disaster Recovery) Applications

This section of CME Connect is designed to be used for backup or disaster conditions only. To access backup applications, click on the DR Applications tab. **Backup applications should only be accessed when you are instructed by CME Clearing support staff.** Backup application icons appear on a yellow background.



Changing your Password

To change your password, click on the User Maintenance tab and follow the requirements listed on the page below.

NOTE: This will change the password that you use to log into <http://connect.cme.com>. It does not necessarily reset passwords for applications found within the CME Connect site.

cmeconnect

CME APPLICATIONS DR APPLICATIONS **USER MAINTENANCE**

Logged in : XXXXXX LOGOUT Contact CME 1-800-331-3332

You can now change your password. Type in your new password twice and make sure the password conforms to the displayed rules.
Passwords must NOT contain a space or an apostrophe. Passwords are case-sensitive and must be unique.
Your password must have the following properties:

- Minimum number of characters in password: 8
- Maximum number of characters in password: 32
- Minimum number of special characters in password: 1

Current Password:

New Password:

Retype New Password:

Icon Key:

- Banking
- Clearing
- Fees
- Firmsoft
- FX MarketSpace
- Regulatory
- Other

© CME - This site is best viewed in Internet Explorer 6.0 or higher versions

Support

If you require assistance with CME Connect, please contact the Customer Support Group (CSG) at 312- 338-3444 option 2.

FAQ

How do I access applications that are in the Certification environment?


To access applications in the Certification environment, log into CME Connect Certification at <http://connectcert.cme.com>. Enter your existing 'User Name' and 'Password'. Next, click on the 'Sign In' button.

How can I add or remove application icons on the CME Applications tab?

Please contact the Customer Support Group at (312)338-3444, option 2.

What happens if I logged into CME Connect in the office, but I forgot to log off?

If you forgot to log off of CME Connect, and you require access at another location, the following screen will appear when you try to log in. Click on the Continue the Session button, and you will be directed to the CME Connect login screen.

 **Warning**

There are already other user sessions in progress:

Login IP Address	Login Hostname	Last Access Time
<your IP address>	<your hostname>	2007-04-18 15.14.46 -0500 CDT

Continue will result in termination of the other session. Please select from one of the following options:

Continue the session
Cancel

Can users share the same User ID?

Users are not allowed to share User IDs. If you log into Connect after another member of your firm logs in with your User ID, the warning message displayed above will appear on the accessing screen. Please note that the first-logged in user will not receive a warning and the application will cease to function. Click on 'Continue the Session' button to terminate the initial session as this is a sign of an intruder. Contact the Customer Support Group immediately.

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