

## Q&A: MF GLOBAL DISHONORED CHECKS CLAIMS PROCESS

**Q: How do checks that were dishonored fit into the claims process approved by Bankruptcy Court last week?**

A: CME Group has been in regular communication with the Trustee concerning checks that were dishonored as a result of MF Global's bankruptcy. The Trustee intends to take dishonored checks into account in future interim distributions. However, at the same time, **all** account holders and creditors **must** file claims in order for their claims to be considered – including those claims for dishonored checks. Claim forms and instructions are available on the Trustee's website, [www.mfglobaltrustee.com](http://www.mfglobaltrustee.com).

**Q: Will my MF Global statements indicate that I was credited for a dishonored check?**

A: Not necessarily. MF Global is not issuing any more customer statements at this time, so you may not receive a statement showing that your account was re-credited for a dishonored check.

**Q: If I'm not sure if I was credited for a dishonored check, should I still file a claim?**

A: Yes. Though the Trustee intends to take dishonored checks into account in future interim distributions, **all** account holders and creditors **must** file claims in order for their claims to be considered – including those claims for dishonored checks. Claim forms and instructions are available on the Trustee's website, [www.mfglobaltrustee.com](http://www.mfglobaltrustee.com).

**Q: I'm holding a few MF Global checks that I believe will bounce, and I have not presented them as a result. Were all checks written to me by MF Global after a certain date dishonored?**

A: Yes. Any checks presented after MF Global's October 31, 2011 bankruptcy are not being honored by MF Global's banks.

**Q: Can CME Group advise me as to what will happen with my claims or the status of a dishonored check I am holding?**

A: CME Group is working to keep members and customers generally updated about the Trustee's claims process, but does not have access to specific information about individual accounts or claims. All account holders and creditors must file claims in order for their claims to be considered, and that process is administered by the Trustee, not CME Group. Claims process information can be found at [www.mfglobaltrustee.com](http://www.mfglobaltrustee.com).

**Q: What is CME Group's role in the bankruptcy claims process?**

A: The bankruptcy claims process is run by the Trustee, not CME Group. However, throughout the process, CME Group will be working to assist the Trustee in distributing as many customer segregated funds and frozen cash balances as possible, as soon as possible.