

11/25/2011

To Our CME Group Trading Community,

CME Group continues to work with the Trustee to distribute additional funds to all MF Global customers as soon as possible. At the same time, we want to make sure all of our members and customers are aware of the claims process that the U.S. Bankruptcy Court approved earlier this week. The SIPC Trustee expects to begin this process no later than December 2.

We have prepared the attached Q&A for your reference and would like to highlight the following key points:

- **All** account holders and creditors **must** file claims in order for their claims to be considered. This includes but is not limited to customers who seek payment for:
 - Segregated account balances
 - Foreign futures/options account balances
 - Cash not transferred with positions
 - Dishonored checks
 - Warehouse receipts
- To submit a claim, you must download a form from the Trustee's website, www.mfglobaltrustee.com. Separate claim forms for commodities and securities accounts are available, as are instructions for both forms.
- You must submit your completed form to the Trustee, either by mail or electronically, between December 2, 2011 and January 31, 2012.

More information can be found on the Trustee's website, www.mfglobaltrustee.com. We will continue to keep you updated throughout this process, and we will continue to post information on this matter at www.cmegroup.com/mfglobal.

Sincerely,

