

## Memorandum

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TO: CME Group Trading Community  
FROM: Membership Department  
DATE: 1/9/2012  
SUBJECT: **MF Global Commodity Futures Customer Claim Form FAQ Presentation**

On December 15, 2011, CME Group, together with counsel for MF Global Inc.'s (MFGI) SIPA Trustee, conducted an informational session for exchange members in Chicago and New York who were customers of MFGI to discuss the Trustee's Commodity Futures Customer Claim Form. The session addressed frequently asked questions regarding the process for completing the Trustee's Customer Claim Form and is now available online at [www.mfglobaltrustee.com](http://www.mfglobaltrustee.com). The link to the video is in the column labeled "MFGI Claims", indicated by the following text: "A presentation responding to frequently asked questions about the commodities customer claim form is available here." The link will be available until January 31, 2012, which is the deadline for submitting the Commodity Futures Customer Claim Form to the Trustee.

We wanted to provide you with this link for your reference. Please note that CME Group cannot provide legal advice to members regarding this matter, and the video presentation does not constitute legal advice. Members are encouraged to consult with their own legal counsel as part of the MFGI claims process.

Updates about other aspects of the MFGI bankruptcy can continue to be accessed on our website, [www.cmegroup.com/mfglobal](http://www.cmegroup.com/mfglobal).