

12/06/2011

To Our CME Group Trading Community:

As the Trustee's claims process has begun, CME Group would like to provide you with a [Q&A](#) based on the most frequently asked questions we have received from the floor community. We are also providing copies of the [Trustee's Q&A](#) that was published last week.

We understand that the claims process can be daunting. Though CME Group cannot provide legal advice to individual members, we are in the process of scheduling times to assist members with claim forms at 141 W. Jackson and One North End. A specific schedule will be distributed in the next few days. Members will need to bring relevant documentation (account statements, bounced checks, etc.) with them so representatives can get the best sense of their claims. We are hoping this service will provide helpful information to individual members. Please note that members are encouraged to consult with their legal counsel as part of the claims process.

We continue to work with the Trustee to facilitate his third interim distribution, and we expect the Court to rule on this motion this Friday. We will provide updates at that time, and we will continue to post further information at www.cmegroup.com/mfglobal.

Sincerely,

